

Sedex Members Ethical Trade Audit Report

Version 6.1



| Audit Details | | | | | | |
|-----------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|--------------------------------------------------------|---------------------|------------------|--------------------|
| Sedex Company Reference: (only available on Sedex System) | (only available on Sedex System) | | ZS100 | 00041889 | | |
| Business name (Company name): | Longyan Qifeng Cra | afts Co | Ltd | | | |
| Site name: | Longyan Qifeng Cra | afts Co | Ltd | | | |
| Site address: | No.185, Lianhang Road, Jiangfang Village, Lianfeng Town, Liancheng County, Longyan, Fujian, China 福建省龙岩市连城县莲峰 镇江坊村连航路185号 Longyan 366200 CN | | CN | | | |
| Site contact and job title: | Ms. Luo Huayuan / GM | | | | | |
| Site phone: | 13859590159 Site e-mail: | | | wend | y@ennasgifts.com | |
| SMETA Audit Pillars: | Standards | | Health and Safety (plus Environment 2-Pillar) | Environ 4-pillar | iment | Business Ethics |
| Date of Audit: | 2024-07-15 | | | | | |

| Audit Company Name: |
|--------------------------------|
| TUV Rheinland (TUEV Rheinland) |

| Audit Conducted By | | | | | | |
|----------------------------|--------------|-----------|----------------------------------------|-------------|--|--|
| Affiliate Audit Company | \checkmark | Purchaser | | Retailer | | |
| Brand owner | | NGO | | Trade Union | | |
| Multi- stakeholder | | | Combined Audit (select all that apply) | | | |

2



Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 (March 2019) was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.





SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

| Auditor Team | | | | | |
|-------------------------|------------|---------------|----------|--|--|
| Lead Auditor: | Winnie Li | APSCA Number: | 32200219 | | |
| Additional Auditors: | | | | | |
| Date of declaration: | 2024-07-15 | | | | |

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

| Site Representation | | | | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|--|--|--|
| Full Name: | Ms. Luo Huayuan | | | |
| Title: | GM | | | |
| Date of declaration: | 2024-07-15 | | | |
| Comments: Any exceptions to this must be recorded here (e.g. different sample size): Sampled wage records from the past 5 months were provided for review (5 months only since the operation for digital thermometer just | | | | |

Sampled wage records from the past 5 months were provided for review (5 months only since the operation for digital thermometer just started last Sep 2020). The audit took 2.0 man-days (9AM-6PM per day). Audit time was extended until 8PM due to the extent of documentation; this was agreed

The audit took 2.0 man-days (9AM-6PM per day). Audit time was extended until 8PM due to the extent of documentation; this was agreed upon with the factory representatives



Summary of Findings

| Issue | Area of Non–Conformity | | Nur | nber of iss | sues | Findings |
|-------------------------------------------------------------------------------------------|---------------------------|----------------|-----|-------------|------|-------------------------------------------------------------|
| (please click on the issue title to go direct to the appropriate audit results by clause) | ETI | Local Law | NC | Obs | GE | |
| 0A - Universal rights covering UNGP | | | 0 | 0 | 0 | |
| 0B - Management systems and code implementation | | | 0 | 0 | 0 | |
| <u>1 - Freely chosen employment</u> | | | 0 | 0 | 0 | |
| 2 - Freedom of association and right to collective bargaining are respected | | | 0 | 0 | 0 | |
| <u>3 - Working conditions are safe and hygienic</u> | 3.1 3.1 3.1 | §1 §2 §3 | 3 | 0 | 0 | NC - ZAF600558594 NC - ZAF600558595 NC - ZAF600558596 |
| <u>4 - Child labour shall not be used</u> | | | 0 | 0 | 0 | |
| 5 - Living wages are paid | 5.1 | §4 | 1 | 0 | 0 | NC - ZAF600558597 |
| 6 - Working hours are not excessive | 6.1 | §5 | 1 | 0 | 0 | NC - ZAF600558598 |
| 7 - No discrimination is practiced | | | 0 | 0 | 0 | |
| 8 - Regular employment is provided | | | 0 | 0 | 0 | |
| 8A - Subcontracting and homeworking | | | 0 | 0 | 0 | |
| <u>9 - No harsh or inhumane treatment is</u> <u>allowed</u> | | | 0 | 0 | 0 | |
| <u>10A - Entitlement to work and immigration</u> | | | 0 | 0 | 0 | |
| 10B2 - Environment 2–pillar | | | 0 | 0 | 0 | |
| <u> 10B4 - Environment 4–pillar</u> | | | 0 | 0 | 0 | |
| 10C - Business ethics 4-pillar | | | 0 | 0 | 0 | |

Local Law Issues

| Issue | Description |
|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| §1 | Regulation on chemical safe handling in workplace (1997),Article 12 The chemicals used by the user shall be marked, and the dangerous chemicals shall have safety labels, and safety technical instructions shall be provided to the operators. |



| §2 | Law of the People's Republic of China on the Prevention and Control of Occupational Disease article 35 The employer shall, in accordance with the regulations of the public health authority under The State Council, organize the pre-post, on-post and off-post occupational health examination for the laborers engaged in the occupational- disease-inductive operations, and inform the laborers of the result of the examination in writing. The employer shall bear the cost of occupational health examination. The employer may not arrange the laborers who have not received the pre-employment occupational health examination to engage in the occupational-disease-inductive operation. Workers with occupational taboos shall not be arranged to engage in taboo operations; The workers who are found to have occupation-related health injuries during the occupational health examination shall be transferred from their original posts and properly arranged for them; Workers who fail to undergo pre-departure occupational health examination may not dissolve or terminate their labor contracts. The occupational health examination shall be undertaken by the medical and health institution that has obtained the Practicing license of Medical Institution. The administrative department for public health shall strengthen the standardized management of occupational health examination, and the specific management measures shall be formulated by the administrative department for public health under The State Council. |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| §3 | General rules for fire safety management of storage occupancies (GA 1131- 2014) 6.8 Within the warehouse store things should meet the following requirements: a) the distance between the top and floor of stacking, flat roof is not less than 0.3 m (herringbone roof from beam);B) the goods and the distance between the lamp is not less than 0.5 m; C) goods and the distance between the wall not less than 0.5 m; D) the distance between the item stacking and column is not less than 0.3 m; E) the distance between the goods piling and stacking is not less than 1 m. |
| §4 | Social Insurance Law of the People's Republic of China Article 10 Employees shall participate in the basic endowment insurance, and the basic endowment insurance premiums shall be jointly paid by employers and employees. Article 23 Employees shall participate in the basic medical insurance for employees, and the basic medical insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state. Article 33 Employees shall participate in the employment injury insurance, and the employment injury insurance premiums shall be paid by their employers rather than the employees. Article 44 Employees shall participate in unemployment insurance, and the unemployment insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state. Article 53 Employees shall participate in unemployment insurance, and the unemployment insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state. Article 53 Employees shall participate in maternity insurance, and the maternity insurance premiums shall be paid by employees in accordance with the relevant provisions of the state. |
| §5 | PRC Labour Law, Article 41 The employing unit may extend working hours due to the requirements of its production or business after consultation with the trade union and labourers, but the extended working hour for a day shall generally not exceed one hour; if such extension is called for due to special reasons, the extended hours shall not exceed three hours a day under the condition that the health of labourers is guaranteed. However, the total extension in a month shall not exceed thirty- six hours. |

6



Site Details

| Site Details | | | | | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Company Name | Longyan Qifeng Craf | ts Co Ltd | | | |
| Site Name | Longyan Qifeng Crafts Co Ltd | | | | |
| GPS location (if available) | GPS Address: | | Jiangfang Town, Liai Longyan, | anhang Road, Village, Lianfeng ncheng County, Fujian, China 福建省 或县莲峰镇江坊村连航 | |
| | Coordinates: | | Longitude de: 25°41' | e:116°45'15"E,Latitu 10"N | |
| Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections | Business license nun date was from 30 No | | | ADQG0U. The valid | |
| Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc | Resin crafts | | | | |
| Site description: (Include size, location, and age of site. Also, include structure and number of buildings) | (including an interlay and workshop, and in dormitory, canteen a Remark: In the factor the other two buildir | Ifang Villag ian, China tory was m factory rent rer in the bu s occupied nd kitchen y yard, the gs were us as not inclu e site inforr ied, so it is gyan Qifen ts Co., Ltd.7 nhang Roac unty, Longy 航路185号。 dit (2-pillar | e, Lianfeng ainly focus ed one flat uilding) as area was 1 were availa re were tot ing by a ro ding in auc nation disp further exp g Crafts Co can, Fujian, A Jiangfang ran, Fujian, A on 15/ Ju or: Winnie | y Town, Liancheng 市连城县莲峰镇江坊村 on resin crafts t production building warehouse, office 1439 S.Q. meters. No able for workers. tal 3 flat buildings, ot carving factory's dit scope. Due to new blay is incomplete blained as below: b., Ltd. Site name: 艺品有限公司. Site g Village, Lianfeng China 福建省龙岩市 e: Semi-announced Jl/ 2024, audit Li, Additional | |
| Structure and number of buildings | Building Name: The one flat production building | | | | |
| | Floor | Description | า | Remark | |
| | 1F | The audite warehous workshop | e and | The building was finished in year 1993. | |
| | The interlayer | Office and material warehous | | The building was finished in year 1993. | |



| Visible structural integrity issues (large cracks) observed? | 🗆 Yes 🗵 No | | | | |
|-----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|--|--|--|
| | Please give details: | | | | |
| | No visible structural integrity issues (large cracks) was observed. | | | | |
| Does the site have a structural engineer evaluation? | 🗆 Yes 🗹 No | | | | |
| | Please give details: | | | | |
| | The factory buildings were finis structure acceptance certificate requirement. | hed in year 1993, and building was not required as per legal | | | |
| Site function | □ Agent | Factory Processing/Manufacturer | | | |
| | Finished Product Supplier | Grower | | | |
| | 🗆 Homeworker | Labour Provider | | | |
| | Pack house | Primary Producer | | | |
| | Service Provider | □ Sub-contractor | | | |
| Months of peak season | Select a month to Select a mont | 'n | | | |
| Process overview | The main product in the factory was resin crafts. The manufacturing processes were Raw material->slip casting -> polishing ->spraying coating-> painting->Inspection / Packing- >Finished goods. The main machines using in factory were: Vacuum Box: 4 sets, oven: 1 set, spraying coating table: 1 set and polishing machine: 1 set. | | | | |
| What form of worker representation is | 🗆 Union | Worker Committee | | | |
| there on site? | ☑ Other | □ None | | | |
| Please give details: | Two worker representatives we | re elected by workers freely. | | | |
| Is there any night production work at the site? | 🗆 Yes 🗵 No | | | | |
| Are there any on site provided worker | 🗆 Yes 🗹 No | | | | |
| accommodation buildings | Please give details: | | | | |
| Are there any off site provided worker | | | | | |
| accommodation buildings | Please give details: | | | | |
| Were all site provided accommodation buildings included in this audit | 🗆 Yes 🗵 No | | | | |
| 5 | Please give details: | | | | |
| | N/A. No accommodation was provided for workers. | | | | |

8



| Audit Parameters | | | | | |
|-------------------------------------------------------------------|----------------------|-------|------|--|--|
| Time in and time out | Day 1 | | | | |
| | In | 08:10 | | | |
| | Out | 17:10 | | | |
| Audit type: | FULL_INITIAL | | | | |
| Was the audit announced? | SEMI_ANNOUNCED | | | | |
| Was the Sedex SAQ available for review? | Yes | | | | |
| Any conflicting information SAQ/Pre-Audit Info to Audit findings? | No | | | | |
| Who signed and agreed CAPR | Ms. Luo Huayuan / GM | | / GM | | |
| Is further information available | No | | | | |





| Audit attendance | Management | Worker Representatives | | |
|-------------------------------------------|--------------------------------------------|--------------------------------------------|-----------------------|--|
| | Senior management | Worker Committee representatives | Union representatives | |
| A: Present at the opening meeting? | Yes | Yes | No | |
| B: Present at the audit? | Yes | Yes | No | |
| C: Present at the closing meeting? | Yes | Yes | No | |
| Reason for absence at the opening meeting | N/A. No trade union was formed in factory. | | | |
| Reason for absence during the audit | N/A. No trade union was formed in factory. | | | |
| Reason for absence at the closing meeting | N/A. No trade union was fo | N/A. No trade union was formed in factory. | | |





Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

| Worker Analysis | | | | | | | | |
|-------------------------------------------------|----------------|-----------|--------|-----------|-----------|--------|---------|-------|
| | Local Migrant* | | Home | | | | | |
| | Permanent | Temporary | Agency | Permanent | Temporary | Agency | workers | Total |
| Worker numbers – male | 8 | 0 | 0 | 2 | 0 | 0 | 0 | 10 |
| Worker numbers – female | 28 | 0 | 0 | 0 | 0 | 0 | 0 | 28 |
| Total | 36 | 0 | 0 | 2 | 0 | 0 | 0 | 38 |
| Number of Workers interviewed – male | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 3 |
| Number of Workers interviewed – female | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 7 |
| Total – interviewed sample size | 9 | 0 | 0 | 1 | 0 | 0 | 0 | 10 |





| Nationalities Structure | | | | |
|------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|----------------|--|--|
| Nationality of Management | Chinese | | | |
| Please list the nationalities of all workers, with the three most common nationalities listed first. | Nationality 1: Chinese | approx %: 100% | | |
| Was this list completed during peak season? | □ Yes ☑ No Please give details: | | | |
| | No obvious peak seasons in fac | tory. | | |
| Worker remuneration | Workers on piece rate: | 0% | | |
| | Paid hourly: | 100% | | |
| | Salaried: | 0% | | |
| Payment cycle | Paid daily: | 0% | | |
| | Paid weekly: | 0% | | |
| | Paid monthly: | 100% | | |
| | Other: | 0% | | |
| | Details for other: | N/A. | | |





| Worker Interview Summary | | | | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|
| Were workers aware of the audit? | 🗆 Yes 🗵 No | | | |
| Were workers aware of the code? | 🗹 Yes 🗆 No | | | |
| Number of group interviews: | 4 workers x 1 group, total 4 workers | | | |
| Number of individual interviews: | Male: 3 Female: 3 | | | |
| All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. | ☑ Yes □ No Please give details: | | | |
| Interviews were done in private and the confidentiality of the interview process was communicated to the workers? | ☑ Yes □ No | | | |
| In general, what was the attitude of the workers towards their workplace? | 🖂 Favorable 🛛 Non-favourable 🗆 Indifferent | | | |
| What was the most common worker complaint? | Based on workers interview, no worker complained anything during the interview. | | | |
| What did the workers like the most about working at this site? | Most workers said that they were satisfied with working condition and the wages. | | | |
| Any additional comment(s) regarding interviews: | Most workers enjoyed working at this factory, they felt they had sufficient work and had a good relationship with management in general. | | | |
| Attitude of workers to hours worked: | Workers expressed that they sometimes wanted to work extra, to earn more money, however they could turn down overtime if they wanted. | | | |
| Is there any worker survey information available? | □ Yes ☑ No Please give details: | | | |





Attitude of workers:

During the audit, 10 workers were selected from different workshops for interview including 3 male workers and 7 female workers and they were interviewed as one group of 4 workers (total 4 workers) and 6 individually for more detail information. The workers were interviewed in a confidential meeting room in workshop; most interviewed workers were satisfied with their employment at the factory. In addition, most workers were satisfied with the wages and working hours; the relationship between supervisors and workers were acceptable. And they could compliant to worker representatives or supervisors directly. Moreover, most workers acknowledged leaves and benefit per interview; they could also communicate with leaders for working hours and wages calculations directly.

Attitude of worker's committee/union reps:

The worker representative showed that the management was cooperative with workers and the workplace was generally acceptable. They were satisfied with management attitude and no negative evidence was observed on worker members were treated differently.

Attitude of managers:

The factory management agreed that the auditor could access to all facilities, compound documents and records requested by the audit; to take photo of the factory, to copy relevant document records and conduct confidential workers interview. During the audit, management showed they were willing to gradually improve all issues found on-site.





0A - Universal Rights covering UNGP [Summary of Findings]

0A: Compliance Requirements

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers. 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter. Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

1. The factory had a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers. 2. Mr. Li Shibiao / Factory Director was responsible for implementing standards concerning Human rights.

Evidence examined:

Details:

1. Management interview

2. Workers interview

3. Documents review

Any other comments:

| Policy statement that expresses commitment to respect human rights? | 🗹 Yes 🗆 No |
|-------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| | Please give details: |
| | The factory established the policy which stated that expresses commitment to respect human rights. |
| Are the policies included in workers' manuals? | 🗹 Yes 🗆 No |
| | Please give details: |
| | The policy was included in workers' mannuals. |
| Does the business have a designated person responsible for implementing | 🗹 Yes 🗆 No |
| standards concerning Human Rights? | Please give details: |
| | Mr. Li Shibiao / Factory Director was the designated person responsible for implementing standards concerning Human Rights. |





| Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards Piesae give details: The factory had established transparent system in place for confidentially reporting and dealing with human rights impacts Does the grievance mechanism meet UNCP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights-compatible, a source of continuous learning and based on stakeholder engagement) Image: Source | | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|----------------------------------|--|
| reporting, and dealing with human rights impacts without fear of reprisals towards the reporter? Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights-compatible, a source of continuous learning and based on stakeholder engagement) Does the business demonstrate effective data privacy procedures for workers' information, which is implemented? Annual worker turnover(Number of workers leaving in last 12 moths as a of average total number of workers on site over the year (annual worker turnover(Number of workers) en last day of the 90 day period / (number of employees on the last day of 90 day period through to the last day of the 90 day period / (2) * Number of available workdays in the period / 2) * Number of available workdays in the period / (Number of employees on the last day of the 90 day period / (Number of day lost through job absence in the period / (2) * Number of day lost through job absence in the period / (2) * Number of day lost through job absence in the period / (Number of employees on the last day of the 90 day period / (Number of day) lost workdays in the year) Quarterty (90 days) % dabsenteeism(Number of day lost through job absence in the period / (Number of employees on the last day of the 90 day period / (Number of day) lost workdays in the year) Quarterty (90 days) % dabsenteeism(Number of day lost through job absence in the period / (Number of employees on the last day of the 90 day period / (Number of days lost through job absence in the period / (Number of employees on the last day of the 90 day period / Number of employees on the last day of the 90 day period / (Number of employees on the last day of the 90 day lost through job absence in the period / (Number of employees on the last day of the 90 day period / (Number of the 180 day workdays in the month) Are accidents recorded? Annual Number of work related accidents ant injuries * 100 / Number of available workdays in the month) Are accidents antipures * 100 / Num | | 🗹 Yes 🗆 No | | |
| the reporter? The factory had established transparent system in place for confidentially reporting and dealing with human rights impacts without fear of reprisals towards the reporter. Does the grievance mechanism meet Accessible, Predictable, Equitable, a source of continuous learning and based on stakeholder engagement) Image: Predictable, Equitable, a source of source reprisals towards the reporter. Does the business demonstrate effective data privacy procedures for workers? Image: Predictable, Equitable, a source of source reprivation and personnel files were kept locked away in the human resources office and only viewed by the HR lease give details: All employee information and personnel files were kept locked away in the human resources office and only viewed by the HR lease give details: Annual worker turnover(Number of workers of workers leaving in last 12 months as a do faverage tord number of workers on the staft. Current % quarterly (90 days) up turnover(Number of employees on the fast day of the 90 day period / (Inumber of employees on the fast day of the 90 day period / (Inumber of employees on the fast day of the 90 day period / (Inumber of employees on the fast day of the 90 day period / (Inumber of employees on the fast day of the 90 day period / (Inumber of employees on the fast day of the 90 day period / (Inumber of employees on the fast day of the 90 day period / (Inumber of employees on the fast day of the period + 2)* Number of employees on the fast day of the period + 2)* Number of available workdays in the period + 2)* Number of available workdays in the period + 2)* Number of available. Annual % absence in the period + 10* Number of employees on fist day of the period + 2)* Number of employees on fast day of the | reporting, and dealing with human rights | Please give details: | | |
| UNGP expectations? (Legitimate, Accessible, Equitable, Transparent, Rights-compatible, a source of continuous learning and based on stakeholder engagement)Yes INo Please give details: All employee information and personnel files were kept locked away in the human resources office and only viewed by the HR staff.Does the business demonstrate effective data privacy procedures for worker's information, which is implemented?✓ Yes I No Please give details: All employee information and personnel files were kept locked away in the human resources office and only viewed by the HR staff.Annual worker turnover(Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover(Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / (number of employees on the tast day of 90 day period + number of employees on the last day of the 90 day period / (number of employees on the last day of the 90 day period / (number of employees on the last day of the 90 day period / (number of employees on the last day of the 90 day period / (number of employees on the last day of the 90 day period / (number of employees on the last day of the 90 day period / (number of employees on the last day of the 90 day period / (number of days lost through job absence in the year)Last year 1.0%Quarterly (90 days) % absenteeism(Number of days lost through job absence in the period / (Number of employees on the last day of the period / 2] * Number of workdays in the worth1.0%Are accidents recorded?✓ Yes I No Please give details: Accident records were kept with actions available.Annual Number of work related acci | | confidentially reporting and d | ealing with human rights impacts | |
| data privacy procedures for workers' information, which is implemented?Please give details: All employee information and personnel files were kept locked away in the human resources office and only viewed by the HR staff.Mease give details: All employee information and personnel files were kept locked away in the human resources office and only viewed by the HR taff.Mease give details: All employee information and personnel files were kept locked away in the human resources office and only viewed by the HR staff.Annual worker turnover(Number of workers leaving in last 12 months as a % of average total number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / flumber of employees on the last day of the 90 day period / flumber of employees on the last day of the 90 day.Last year 2.5%Annual % absenceism(Number of days lost through job absence in the year / Quarterly (90 days) of the year / 21 * number available workdays in the period / (Rumber of employees on 1st day of the ger of + Number of employees on the last day of the year / 21 * number availableInfoQuarterly (90 days) of the year / 21 * number of days lost through job absence in the period / (Rumber of employees on 1st day of the period / 21 * Number of employees on 1st day of the period / 21 * Number of available workdays in the month)InfoAre accidents recorded?Image: Yes I No Please give details: Accident records were kept with actions available.Annual Number of work related accidents and injuries per 100 workerst((Number of work related accidents and injuries per 100)Image: Yes I No Ne | UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights-compatible, a source of continuous learning and based on | ☑ Yes 🗆 No | | |
| All employee information and personnel files were kept locked away in the human resources office and only viewed by the HR staff.Merce Merce Mer | data privacy procedures for workers' | | | |
| away in the human resources office and only viewed by the HR staff. Annual worker turnover(Number of workers eaving the turnover) Last year 1.0% Current % quarterly (90 days) turnover(Number of workers leaving from the first of the 90 day period / flnumber of workers eaving from the first of the 90 day period / flnumber of employees on the last day of the 90 day period / (flnumber of employees on the last day of the 90 day period / flnumber of employees on the last day of the 90 day period / flnumber of employees on the last day of the 90 day period / (glnumber of employees on the last day of the 90 day period / (glnumber of employees on the last day of the 90 day period / (glnumber of employees on the last day of the 90 day period / (glnumber of employees on the last day of the 90 day period / (glnumber of employees on the last day of the 90 day period / (glnumber of employees on the last day of the 90 day period / (glnumber of employees on the last day of the 90 day period / (glnumber of employees on the last day of the 90 day period / (glnumber of employees on the last day of the 90 day period / (glnumber of employees on the last day of the 90 day period / (glnumber of employees on the last day of the 90 day period / (glnumber of employees on the last day of the 90 day period / (glnumber of days lost through job absence in the period / (glnumber of employees on the last day of the period / (glnumber of employees on the last day of the period / (glnumber of employees on the last day of the 90 day lost through job absence in the period / (glnumber of employees on the last day of the period / (glnumber of employees on the last day of the period / (glnumber of employees on the last day of the period / (glnumber of employees on the last day of the period / (glnumber of employees on the last day of the period / (glnumber of work related accidents and injuries per 100 | information, which is implemented: | | personnel files were kent lesked | |
| Annual worker turnover(Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover) Last year 1.0% Current % quarterly (90 days) turnover(Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / [(number of employees on the last day of the 90 day period / 2]) 1.0% Annual % absenteeism(Number of days lost through to basence in the year / [(number of employees on the last day of the 90 day period / 2]) 1.0% Quarterly (90 days) % absence in the year / [(number of employees on the last day of the 90 day period / 2] * number available workdays in the year) Last year 2.5% Quarterly (90 days) % absence in the period / [2] * Number of available workdays in the month) 1.0% 1.0% Are accidents recorded? I Yes □ No Nease give details: Accident records were kept with actions available. Annual Number of work related accidents and injuries per 100 Last year 0.0% This year 0.0% | | away in the human resources | office and only viewed by the HR | |
| workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover(Number of workers leaving | Me | asuring Workplace Impact | | |
| of average total number of workers on turnover) Inits year 1.0% Current % quarterly (90 days) turnover(Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period / 2]) 1.0% Annual % absenteeism(Number of days lost through job absence in the year / [(number of employees on the last day of the year + number employees on the last day of the year) / 2] * number available workdays in the year) Last year 2.5% Quarterly (90 days) % absenteeism(Number of days lost through job absence in the period / [(Number of employees on the last day of the year) / 2] * number available workdays in the year) 1.0% Quarterly (90 days) % absenteeism(Number of aps lost through job absence in the period / [[Number of employees on the st day of the period / 2] * Number of available workdays in the month) 1.0% Are accidents recorded? If Yes No Please give details: Accident records were kept with actions available. 0.0% Annual Number of work related accidents and injuries per 100 workers((Number of vork related accidents and injuries * 100) / Number of Last year 0.0% | | Last year | 1.0% | |
| turnover(Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2])Last year2.5%Annual % absenteeism(Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year / 2] * number available workdays in the year)Last year 2.5%2.5%Quarterly (90 days) % absenteeism(Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of days lost through job absence in the period / 2] * Number of available workdays in the period / 2] * Number of available workdays in the month)1.0%Are accidents recorded?I Yes □ No Please give details: Accident records were kept with actions available.Annual Number of work related accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number ofLast year 0.0% | of average total number of workers on site over the year (annual worker | This year | 1.0% | |
| Iost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year)This year2.5%Quarterly (90 days) % absenteeism(Number of days lost through job absence in the period / | turnover(Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day | 1.0% | | |
| [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year)This year2.5%Quarterly (90 days) % absenteeism(Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period / 2] * Number of available workdays in the month)1.0%Are accidents recorded?☑ Yes □ No Please give details: Accident records were kept with actions available.Annual Number of work related accidents and injuries * 100 / Number of workers((Number of work related accidents and injuries * 100 / Number ofLast year 0.0% | | Last year | 2.5% | |
| absenteeism(Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period / 2] * Number of available workdays in the month)Second Second Sec | [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available | This year | 2.5% | |
| Annual Number of work related accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of Last year 0.0% This year 0.0% | absenteeism(Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period / 2] * Number of | 1.0% | | |
| Annual Number of work related accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of Last year 0.0% This year 0.0% | Are accidents recorded? | 🗹 Yes 🗆 No | | |
| Annual Number of work related accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number ofLast year0.0%This year0.0% | | Please give details: | | |
| accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of | | Accident records were kept with actions available. | | |
| workers((Number of work related Inis year 0.0% accidents and injuries * 100) / Number of | | Last year | 0.0% | |
| total workers) | workers((Number of work related | This year | 0.0% | |



| Quarterly (90 days) number of work related accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of total workers) | 0.0% | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------|
| Lost day work cases per 100 | Last year | 0.0% |
| workers([(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers) | This year | 0.0% |
| % of workers that work on average more than 48 standard hours / week in the last | 6 month | 0.0% |
| 6 / 12 months | 12 month | 0.0% |
| % of workers that work on average more than 60 total hours / week in the last 6 / | 6 month | 0.0% |
| 12 months | 12 month | 0.0% |





0B - Management Systems and code Implementation [Summary of Findings]

0B: Compliance Requirements

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.3 Suppliers are expected to communicate this Code to all employees. 0.B.4 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with. 0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

1. The factory appointed Mr. Li Shibiao / Factory Director to be responsible for compliance with ETI Base Code.

2.Internal social responsibility audit or management review was conducted on site regularly.

3. The ETI code was posted on the announced board and the ETI code training was conducted regularly.

4. The ETI code was communicated to their qualified supplier and the code was signed back to factory.

Evidence examined:

Details:

1. Social responsibility policy and procedure.

2. Management system.

Worker interview and management interview

4. Qualified supplier list.

Any other comments:

| | Management Systems |
|---------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| In the last 12 months, has the site been subject to any fines/prosecutions for | 🗆 Yes 🗵 No |
| non-compliance to any regulations? | Please give details: |
| | No such fine or prosecutions were identified. |
| Do policies and/or procedures exist that reduce the risk of forced labour, child | ☑ Yes □ No |
| labour, discrimination, harassment & abuse? | Please give details: |
| abuse? | Policies exist for Forced labour, Health and Safety, Living Wage, Working Hours, No harsh treatment, Environment and Business Ethics. No negative evidence was found. |
| If Yes, is there evidence (an indication) of effective implementation? Please give details. | The factory had established the related policy and provided the training to all related workers to make sure the policy effectively, that was also confirmed via interview with workers and management staffs. |





| Have managers and workers received training in the standards for forced | 🗹 Yes 🗆 No | | |
|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|--|--|
| labour, child labour, discrimination, harassment & abuse? | Please give details: | | |
| | The factory had provided the training to management and workers in each month, the last training date was in June, 2024. | | |
| If Yes, is there evidence (an indication) that training has been effective e.g. | 🗹 Yes 🗆 No | | |
| training records etc.? Please give details | Please give details: | | |
| | The factory had provided the training to management and workers in each month and provided related records for review. | | |
| Does the site have any internationally recognised system certifications e.g. ISO | 🗆 Yes 🗵 No | | |
| 9000, 14000, OHSAS 18000, SA8000 (or | Please give details: | | |
| other social audits)? | No such certificates were available for review. | | |
| Is there a Human Resources manager/department? | ✓ Yes □ No There was a HR department in the factory. And Mr. Li Shibiao / Factory Director was responsible for HR issues. | | |
| Is there a senior person /manager | 🗹 Yes 🗆 No | | |
| responsible for implementation of the code? | Please give details: | | |
| | Mr. Li Shibiao / Factory Director was responsible for implementation of the Code. | | |
| Is there a policy to ensure all worker information is confidential? | 🗹 Yes 🗆 No | | |
| | Please give details: | | |
| | Policy was established in employee manual. | | |
| Is there an effective procedure to ensure confidential information is kept | 🗹 Yes 🗆 No | | |
| confidential? | Please give details: | | |
| | All worker information is kept locked in files in the personnel office. | | |
| Are risk assessments conducted to evaluate policy and procedure | 🗹 Yes 🗆 No | | |
| effectiveness? | Please give details: | | |
| | The site did internal audits of its personnel systems to evaluate policy and procedure effectiveness. | | |
| Does the facility have a process to address issues found when conducting | 🗹 Yes 🗆 No | | |
| risk assessments, including implementation of controls to reduce | Please give details: | | |
| identified risks? | Any problems found at internal audit are brought to the attention of senior management and corrections made. | | |
| Does the facility have a policy/code which require labour standards of its own | 🗹 Yes 🗆 No | | |
| suppliers? | Please give details: | | |
| | The site sends a copy of the ETI code and any relevant customer codes to its own suppliers. | | |
| Land Rights | | | |





| Does the site have all required land rights licenses and permissions (see | 🗹 Yes 🗆 No |
|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SMETA Measurement Criteria)? | Please give details: |
| | The factory provided the certificate of land for review. |
| Does the site have systems in place to conduct legal due diligence to recognize | 🗹 Yes 🗆 No |
| and apply national laws and practices relating to land title? | Please give details: |
| | The factory recognized and applied national laws and practices relating to land title. |
| Does the site have a written policy and procedures specific to land rights? | 🗆 Yes 🖂 No |
| procedures specific to faild rights: | Please give details: |
| | NA, The land in China mainland was belonged to the nation. Anybody, no matter the characters, could only rent the land from governmental deportment for a period. If the factory would like to use the land, it should apply for it from governmental department. The governmental department would make decision on whether to provide the approval. |
| Is there evidence that facility/site compensated the owner/lessor for the | 🗆 Yes 🗵 No |
| land prior to the facility being built or | Please give details: |
| expanded? | The factory rented production building from the landlord, and no such policy was available. |
| Does the facility demonstrate that alternatives to a specific land acquisition | 🗆 Yes 🗵 No |
| were considered to avoid or minimize | Please give details: |
| adverse impacts? | No land acquisition plan. |
| Is there any evidence of illegal appropriation of land for facility building | 🗆 Yes 🖂 No |
| or expansion of footprint? | Please give details: |
| | No illegal land for factory building or expansion of footprint. |





1 - Freely chosen Employment [Summary of Findings]

1: Compliance Requirements

1.1 There is no forced, bonded or involuntary prison labour.1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

1. The factory had established the effective employment policies & program. Employees could be freely resignation after communication with management in advance 30 days notification.

2. The employees obtained their job by HR market or by friend's recommendation.

3. The worker's did not require lodging deposits or their Identity papers to the factory at the beginning of employment.

4. The terms and conditions of employment in the handbook state that the workers are free to leave the workplace outside of their working hours.

5.Contract for security guards state that they must not prevent workers from leaving the premises outside of working hours and where they are conducting searches that this is at the request of management, is done on a sample basis and is performed discretely and without significant delay to workers leaving at the end of shift.

6.No forced, bonded or involuntary prison labour was identified during the audit.

Evidence examined:

Details:

1.Factory rules

2.Employee handbook 3.Personnel files

4.Resignation records 5.Worker contracts

Management and worker interview

Any other comments:

| Is there any evidence of retention of original documents, e.g. passports/ID' (If yes, please give details and category of workers affected) | □ Yes ☑ No Please give details: |
|------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| Is there any evidence of a loan scheme in operation (If yes, please give details and category of workers affected) | □ Yes ☑ No Please give details: |
| Is there any evidence of retention of wages / deposits (If yes, please give details and category of workers affected) | □ Yes ☑ No Please give details: |
| Are there any restrictions on workers' freedom to terminate employment? | □ Yes ☑ No Please give details: No negative evidence was found during audit. |



| If any part of the business is UK based or registered there & has a turnover over | 🗆 Yes 🗆 No 🗹 Not Applicable | | |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| £36m, is there a published a 'modern day | Please give details: | | |
| slavery statement? | N/A. | | |
| Is there evidence of any restrictions on workers' freedoms to leave the site at the | 🗆 Yes 🗵 No | | |
| end of the work day? | Please give details: | | |
| | No negative evidence was found during audit. | | |
| Does the site understand the risks of | 🗹 Yes 🗆 No 🗆 Not Applicable | | |
| forced / trafficked / bonded labour in its supply chain | Please give details: | | |
| | No forced/ trafficked / bonded labour was identified in its supply chain. | | |
| Is the site taking any steps taking to reduce the risk of forced / trafficked | 🗹 Yes 🗆 No | | |
| labour? | Please give details: | | |
| | The factory had established the effective employment policies, and it was implemented by HR department. No restrictions on movement of the employees in the factory; and HR department would verify ID copies without any retention during recruitment process. In addition, employees could be freely resignation after communication with management in advance 30 days notification. | | |





2 - Freedom of Association and Right to Collective Bargaining are Respected [Summary of Findings]

2: Compliance Requirements

2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.

2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.

2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.

2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

1. The Chinese constitution guarantees Freedom of Association; however, the Trade Union Act prevents the establishment of trade unions independent of the sole official trade union - the All China Federation of Trade Unions (ACFTU). As a consequence, all trade unions of factories in China are under the management of ACFTU. And most of the trade union representatives are appointed directly by it.

2.Based on document review, management review and worker interview, two worker representatives were elected in factory on 1 Apr, 2024 and the worker representative meeting was conducted once time guarterly. The latest two meetings were conducted on 1 Apr, 2024 and 1 Jul, 2024 respectively. The meeting records were provided for review.

3.Through worker interview, the worker could rise up their opinion through worker representative or communicate with their supervisor.

4.Workers could raise their grievances or complaint to their worker representative or management directly.

Evidence examined:

Details:

- 1. The policy on freedom of association
- Minutes of the works committee meeting
- 3. Interview with workers and management
- Interview with workers committee members
- Worker representative elected records

Any other comments:

| What form of worker representation/union is there on site? (Please add the name of the union or committee in the textbox) | □ Union☑ Other | Worker CommitteeNone |
|------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|-------------------------------------------------|
| Other details: | Two worker representatives we | re elected by workers freely. |
| Is it a legal requirement to have a union? | 🗆 Yes 🗹 No | |
| Is it a legal requirement to have a worker's committee? | 🗆 Yes 🗹 No | |
| Is there any other form of effective | 🗹 Yes 🗆 No | |
| worker/management communication channel? (Other than union/worker | Please give details: | |
| committee e.g. H&S, sexual harassment) | Worker representatives and sug | Jgestion box |





| Is there evidence of free elections? | 🗹 Yes 🗆 No | | | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|
| Does the supplier provide adequate facilities to allow the Union or committee | ☑ Yes □ No | | | |
| to conduct related business? | Please give details: | | | |
| | The meeting room was provided by factory. | | | |
| Name of union and union representative, if applicable: | N/A. No union was founded in factory. | | | |
| Is there evidence of free elections? | 🗆 Yes 🗆 No 🖂 Not Applicable | | | |
| If there is no union, is there a parallel means of consultation with workers e.g. worker committees? | Two worker representatives were elected in factory. | | | |
| Is there evidence of free elections? | 🗹 Yes 🗆 No 🗆 Not Applicable | | | |
| Are all workers aware of who their representatives are? | 🗹 Yes 🗆 No | | | |
| | Please give details: | | | |
| | Worker representatives elected result had announced to workers, and it was confirmed by workers interview. | | | |
| Were worker representatives freely elected? | 🗹 Yes 🗆 No | | | |
| Date of last election: | 2024-04-01 | | | |
| Do workers know what topics can be raised with their representatives? | 🗹 Yes 🗆 No | | | |
| Were worker representatives/union representatives interviewed? | 🗹 Yes 🗆 No | | | |
| If Yes, please state how many: | 2.0 | | | |
| Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc. | The meeting was conducted regularly, and the lastest two meetings were conducted on 1 Apr, 2024 and 1 Jul, 2024. Worker representative elected and safety and health topics were covered and 30 minutes were communicated. | | | |
| Are any workers covered by Collective Bargaining Agreement (CBA)? | 🗆 Yes 🗹 No | | | |





3 - Working Conditions are Safe and Hygienic [Summary of Findings]

3: Compliance Requirements

3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be

repeated for new or reassigned workers.

3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.

3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

1. General Health and Safety management

• Mr. Li Shibiao/Factory Director is responsible for issue of Health & Safety in the factory.

 Minutes of meetings show that there were monthly meetings between H&S committee and H&S responsible person.

Ventilation, temperature and lighting were adequate for the production processes.

Sufficient clean toilets segregated by gender were available at all times to workers.
The factory provided potable water to workers free of charge in workshop.

2. Fire Safety

Evacuation plans were posted in workshop and understood by all interviewed workers.

• Sufficient fire-fighting equipment such as fire extinguishers, fire alarm, emergency light, exit signs and

hydrants in production building. Regular inspection was taken by the factory per month.
There were two exits available for workshop.
Fire drill was conducted in the factory on 30 Oct, 2023 and 30 Apr, 2024 and records were available, and all workers were covered.

•The factory building was finished construction in year 1993 through property right certificate verification, and fire acceptance certificate was not required by legal requirement.

3. Electrical safety

• The electrical equipment were maintained in good condition such as sockets, plugs, switches and main fuse boards.

• One part time electrician was available in the factory and the qualification certificate was provided for review

Medical services

Sufficient first aid kits in the production area and they were well stocked.

• Two trained first aiders were available in the factory, and the qualification certificates were provided for review.

Chemicals

Chemicals such as paint and solvents were using in factory.

 The chemicals were stored in a separated area. MSDS and seconday containers were available. 6. PPE

• The factory provided PPEs for workers where necessary freely, such as gas masks and rubber gloves for painting & spraying coating workers involving in chemicals and dust proof masks and earplugs for polishing workers involving in dust and noise. Related warning signs were posted onsite.

Evidence examined:





Details:

- Health and safety policy
 Health and safety manual
 Fire equipment maintenance records
- 4. Training records 5. Fire drill records
- 6. Trained first aider certificates
- 7. Accident records
- 8. Interview with factory management and workers
- 9. Onsite observation
- 10. Chemical list and MSDS

Any other comments:

| Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?✓ Yes □ No Please give details: The factory had established EHS policy and published to workers.Are the policies included in workers' manuals?☑ Yes □ No Please give details: Employees manual covered the Health and Safety policies.Are there any structural additions without required permits/inspections (e.g. floors added)?□ Yes □ No Please give details: Encory provided ownership Certificate to proof that all factory buildings were finished build in year 1993, and building structural safety certificates were not required by legal requirement.Are visitors to the site informed on H&S and provided with personal protective equipment?☑ Yes □ No Please give details: Visitor's badges have H&S information on them and the visitor is requested to read it, meanwhile the factory provide masks and earplugs to visitors.Is a medical room or medical facility provided for workers?(This section is to is easy access to first aider/ trained medical aid?□ Yes □ No Please give details: No uch requirement in local law, But the factory had adequate first aid kits on site.Where the facility provides worker transport.☑ Yes □ No Please give details: No uch requirement in local law, But the factory had adequate first aid kits on site.Where the facility provides worker transport.☑ Yes □ No Please give details: No uch requirement in local law, But the factory had adequate first aid kits on site.Where the facility provides worker transport.○ Yes □ No Please give details: No uch requirement in local law, But the factory had adequ | | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|
| procédures that are fit for púrpose and are these communicated to workers? Please give details: The factory had established EHS policy and published to workers. Are the policies included in workers' manuals? Image: Second | Does the facility have general and occupational Health & Safety policies and | 🗹 Yes 🗆 No |
| Are the policies included in workers' manuals? Image: Factory had established EHS policy and published to workers. Are the policies included in workers' manuals? Image: Factory Provided ownership Certificate to proof that all factory Please give details: Employees manual covered the Health and Safety policies. Are there any structural additions without required permits/inspections (e.g. floors added)? Image: Please give details: Factory provided ownership Certificate to proof that all factory buildings were finished build in year 1993, and building structural safety certificates were not required by legal requirement. Are visitors to the site informed on H&S and provided with personal protective equipment? Image: Please give details: Visitor's badges have H&S information on them and the visitor is requested to read it, meanwhile the factory provide masks and earplugs to visitors. Is a medical room or medical facility renewal/expiry date where appropriate) Image: Please give details: No such requirement in local law, But the factory had adequate first aid kits on site. Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid? Image: Please give details: No such requirement in local law, But the factory had adequate first aid kits on site. Where the facility provides worker transport – is it fit for purpose, safe, maintained and operated by competent persons e., buses and other vehicles? Image: Please give details: Please give details: Please give details: Where the facility provides worker transport – is it fit for purpose, safe, maintained and operated by competent persons e., buses and other vehicles? | procedures that are fit for purpose and | Please give details: |
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| Lemployees manual covered the Health and Safety policies.Are there any structural additions without required permits/inspections (e.g. floors added)?I Yes INO Please give details: Factory provided ownership Certificate to proof that all factory building swere finished build in year 1993, and building structural safety certificates were not required by legal requirement.Are visitors to the site informed on H&S and provided with personal protective equipment?I Yes INO Please give details: Visitor's badges have H&S information on them and the visitor is requested to read it, meanwhile the factory provide masks and earplugs to visitors.Is a medical room or medical facility provided for workers?(This section is to list evidence to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate)Ves INO Please give details: No such requirement in local law, But the factory had adequate first aid kits on site.Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?Ves INO Please give details: No Please give details: No please give details: No Please give details: No Please give details: No Please give details: No please give details: No please give details: The factory had two qualified first aiders on site.Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons and other vehicles?No Please give details: No Please give details: No Please give details: | | 🗹 Yes 🗆 No |
| Are there any structural additions Yes ☑ No without required permits/inspections Yes ☑ No (e.g. floors added)? Please give details: Factory provided ownership Certificate to proof that all factory buildings were finished build in year 1993, and building structural safety certificates were not required by legal requirement. Are visitors to the site informed on H&S and provided with personal protective equipment? ☑ Yes □ No Please give details: Visitor's badges have H&S information on them and the visitor is requested to read it, meanwhile the factory provide masks and earplugs to visitors. Is a medical room or medical facility provided for workers?(This section is to list evidence to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate)) Yes □ No Please give details: No such requirement in local law, But the factory had adequate first aid kits on site. Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid? ☑ Yes □ No Please give details: The factory had two qualified first aiders on site. Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons end other vehicles? Yes ☑ No Please give details: Yes ☑ No Please give details: Please give details: Detailstinte and operated by competent persons end other vehicles | | Please give details: |
| without required permits/inspections (e.g. floors added)?Please give details:Factory provided ownership Certificate to proof that all factory buildings were finished build in year 1993, and building structural safety certificates were not required by legal requirement.Are visitors to the site informed on H&S and provided with personal protective equipment?☑ Yes □ No Please give details:Visitor's badges have H&S information on them and the visitor is requested to read it, meanwhile the factory provide masks and earplugs to visitors.Is a medical room or medical facility provided for workers?(This section is to list evidence to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate))□ Yes □ No Please give details: No such requirement in local law, But the factory had adequate first aid kits on site.Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?☑ Yes □ No Please give details: The factory had two qualified first aiders on site.Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.o. buses and other vehicles?□ Yes □ No Please give details: The factory had two qualified first aiders on site. | | Employees manual covered the Health and Safety policies. |
| (e.g. floors added)?Please give details:Factory provided ownership Certificate to proof that all factory buildings were finished build in year 1993, and building structural safety certificates were not required by legal requirement.Are visitors to the site informed on H&S and provided with personal protective equipment?☑ Yes □ No Please give details:Visitor's badges have H&S information on them and the visitor is requested to read it, meanwhile the factory provide masks and earplugs to visitors.□ Yes □ No Please give details:Is a medical room or medical facility provided for workers?(This section is to list evidence to support system cerevant comments. Include renewal/expiry date where appropriate))□ Yes □ No Please give details: No such requirement in local law, But the factory had adequate first aid kits on site.Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?☑ Yes □ No Please give details: The factory had two qualified first aiders on site.Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.o. buses and other vehicles?□ Yes □ No Please give details: The factory had two qualified first aiders on site. | Are there any structural additions | 🗆 Yes 🖂 No |
| buildings were finished build in year 1993, and building structural safety certificates were not required by legal requirement.Are visitors to the site informed on H&S and provided with personal protective equipment?☑ Yes □ No Please give details: Visitor's badges have H&S information on them and the visitor is requested to read it, meanwhile the factory provide masks and earplugs to visitors.Is a medical room or medical facility provided for workers?(This section is to list evidence to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate))□ Yes ☑ No Please give details: No such requirement in local law, But the factory had adequate first aid kits on site.Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?☑ Yes □ No Please give details: No such requirement in local law, But the factory had adequate first aid kits on site.Where the facility provides worker transport – is it fit for purpose, safe, maintained and operated by competent persons e. o. buses and other vehicles?□ Yes ☑ No Please give details: The factory had two qualified first aiders on site. | (e.g. floors added)? | Please give details: |
| and provided with personal protective equipment?□ Hease give details:Please give details:Visitor's badges have H&S information on them and the visitor is requested to read it, meanwhile the factory provide masks and earplugs to visitors.Is a medical room or medical facility provided for workers?(This section is to list evidence to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate))□ Yes ☑ No Please give details: No such requirement in local law, But the factory had adequate first aid kits on site.Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?☑ Yes □ No Please give details: The factory had two qualified first aiders on site.Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?□ Yes ☑ No Please give details: The factory had two qualified first aiders on site. | | building's were finished build in year 1993, and building structural safety certificates were not required by legal |
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| is requested to read it, meanwhile the factory provide masks and earplugs to visitors.Is a medical room or medical facility provided for workers?(This section is to list evidence to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate))□ Yes ☑ No Please give details: No such requirement in local law, But the factory had adequate first aid kits on site.Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?☑ Yes □ No Please give details: The factory had two qualified first aiders on site.Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.q. buses and other vehicles?□ Yes ☑ No Please give details: The factory had two qualified first aiders on site. | | Please give details: |
| provided for workers?(This section is to list evidence to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate))Please give details: No such requirement in local law, But the factory had adequate first aid kits on site.Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?☑ Yes □ NoWhere the facility provides worker transport – is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?☑ Yes ☑ No | | is requested to read it, meanwhile the factory provide masks |
| list evidence to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate))Please give details: No such requirement in local law, But the factory had adequate first aid kits on site.Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?☑ Yes □ NoPlease give details: The factory had two qualified first aiders on site.☑ Please give details: □ Yes □ NoWhere the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?□ Yes ☑ No | Is a medical room or medical facility | 🗆 Yes 🗵 No |
| relevant comments. Include renewal/expiry date where appropriate)) No such requirement in local law, But the factory had adequate first aid kits on site. Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid? ✓ Yes □ No Please give details: The factory had two qualified first aiders on site. ✓ Please give details: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles? □ Yes ☑ No | list evidence to support system | Please give details: |
| is easy access to first aider/ trained medical aid? Please give details: The factory had two qualified first aiders on site. Where the facility provides worker transport – is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles? Please give details: | relevant comments. Include | No such requirement in local law, But the factory had adequate first aid kits on site. |
| medical aid?Please give details: The factory had two qualified first aiders on site.Where the facility provides worker transport – is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?□ Yes ☑ NoPlease give details:Please give details: | | 🗹 Yes 🗆 No |
| Where the facility provides worker transport – is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles? | | Please give details: |
| transport – is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles? | | The factory had two qualified first aiders on site. |
| maintained and operated by competent persons e.g. buses and other vehicles? | Where the facility provides worker | 🗆 Yes 🗵 No |
| Factory did not provide transport. | maintained and operated by competent | Please give details: |
| | persons e.g. buses and other vehicles? | Factory did not provide transport. |





| Is secure personal storage space provided for workers in their living space | 🗆 Yes 🗵 No |
|-----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| and is fit for purpose? | Please give details: |
| | N/A. No dormitory was provided for workers. |
| Are H&S Risk assessments are conducted (including evaluating the arrangements | 🗹 Yes 🗆 No |
| for workers doing overtime e.g. driving | Please give details: |
| after a long shift) and are there controls to reduce identified risk? | EHS risk assessments were conducted regularly with actions implementation. |
| Is the site meeting its legal obligations | 🗹 Yes 🗆 No |
| on environmental requirements including required permits for use and disposal of natural resources? | Please give details: |
| | The factory had obtained EIA, EIA approval, environmental facilities inspection and acceptance approval and fixed pollution source discharge registration for review. |
| Is the site meeting its customer | 🗹 Yes 🗆 No |
| requirements on environmental standards, including the use of banned chemicals? | Please give details: |
| | It was acceptable and no banned chemicals were used in factory. |





| | Non-Compliance | | Evidence |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|-------------------------------------------------------------------------------------|
| [Back to findings | summary] | | |
| | Non-Compliance | | |
| Status | OPEN | | |
| Reference | ZAF600558594 | | |
| Clause | 3 - Working Conditions are Safe and Hygienic | | |
| Issue Title | 233 - Hazardous chemicals are stored unlabelled labelling is incorrect | or | |
| Subcategory | Chemicals | | |
| New or carried over? | ☑ New □ Carried Over | | |
| Root cause | Training System | | |
| | □ Costs □ Lack of workers | | |
| | 🗆 Other | | |
| Root cause - Other | | | SBAUTIE |
| Local law issue | Regulation on chemical safe handling in workplac (1997),Article 12 The chemicals used by the user shall be marked, a the dangerous chemicals shall have safety labels, and safety technical instructions shall be provided the operators. | and | No chemical safety label for chemical containers at chemical using areaJPG |
| ETI code | 3.1 - A safe and hygienic working environment shibe provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of wor by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. | t k, | No chemical safety label |
| Explanation to the non compliance | Based on site observation, no chemical labels wer available for the 40% chemical containers (i.e. use for filling paint and solvent etc) at chemical stored and used area. 现场审核发现化学品储存和使用区的40%化学品容器 :用来盛装油漆和溶剂等)没有化学品安全标签。 | d I | for chemical containers at chemical stored areaJPG |
| Follow up method | 🗆 Follow up audit 🛛 Desktop audit | | |
| Timescale | □ Immediate □ 30 days □ 60 days | | |
| | □ 90 days □ 120 days □ 180 days | | |
| | □ 365 days □ Other | | |
| Actions | The factory should ensure chemical safety labels a available for the chemical containers at chemical stored and used area. 工厂应确保现场储存和使用的化学品容器均张贴化学。 安全标签。 | | |

Audit company:

Report reference: TUV Rheinland (TUEV Rheinland)

ZAA600076621

Start Date: End Date: 2024-07-15 2024-07-15









| | Non-Compliance | Evidence |
|-----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|
| [Back to findings | summary] | |
| | Non-Compliance | |
| Status | OPEN | |
| Reference | ZAF600558595 | |
| Clause | 3 - Working Conditions are Safe and Hygienic | |
| Issue Title | 317 - No medical examinations / regular occupational health checks including disease checks of workers in hazardous situations (e.g. noise / chemicals / dust) | |
| Subcategory | Worker Health | |
| New or carried over? | ☑ New □ Carried Over | |
| Root cause | 🗆 Training 🔅 System | |
| | Costs Lack of workers | |
| | 🗆 Other | |
| Root cause - Other | | |
| Local law issue | Law of the People's Republic of China on the Prevention and Control of Occupational Disease article 35 The employer shall, in accordance with the regulations of the public health authority under The State Council, organize the pre-post, on-post and off- post occupational health examination for the laborers engaged in the occupational-disease- inductive operations, and inform the laborers of the result of the examination in writing. The employer shall bear the cost of occupational health examination. The employer may not arrange the laborers who have not received the pre-employment occupational health examination to engage in the occupational-disease-inductive operation. Workers with occupational taboos shall not be arranged to engage in taboo operations; The workers who are found to have occupational health examination shall be transferred from their original posts and properly arranged for them; Workers who fail to undergo pre- departure occupational health examination may not dissolve or terminate their labor contracts. The occupational health examination shall be undertaken by the medical and health institution that has obtained the Practicing license of Medical Institution. The administrative department for public health shall strengthen the standardized management of occupational health examination, and the specific management measures shall be formulated by the administrative department for public health under The State Council. | |
| ETI code | 3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing | |

Audit company:Report reference:Start Date:End Date:TUV Rheinland (TUEV Rheinland)ZAA6000766212024-07-152024-07-15





| | hazards. Adequa accidents and in associated with, by minimising, s | e industry and of ate steps shall be jury to health ari or occurring in t to far as is reasor zards inherent ir | taken to prevent sing out of, he course of work, hably practicable, | |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|--|
| Explanation to the non compliance | The factory did not arrange occupational health examination (including pre-job, on-job and job leaving occupational health examinations) for all workers who engaged in hazardous environment, such as spraying coating and painting workers involving in hazardous chemicals, and polishing workers involving in noise and dust. 工厂未给接触危险岗位的员工安排职业健康体检(包含岗 前,岗中和离岗职业健康体检),如:喷漆和彩绘员工接触 危险化学品及打磨员工接触嗓音和粉尘。 | | | |
| Follow up method | 🗆 Follow up au | dit 🖂 De | esktop audit | |
| Timescale | 🗆 Immediate | ☑ 30 days | 🗆 60 days | |
| | 🗆 90 days | 🗆 120 days | 🗆 180 days | |
| | 🗆 365 days | □ Other | | |
| Actions | The factory should arrange occupational health examination for the mentioned workers. 工厂应给所 提员工安排职业健康体检。 | | | |





| | Non-Compliance | Evidence |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|
| [Back to findings | summary] | |
| | Non-Compliance | |
| Status | OPEN | |
| Reference | ZAF600558596 | |
| Clause | 3 - Working Conditions are Safe and Hygienic | |
| Issue Title | 327 - Storage of goods not in line with legal requirements (e.g. too high) | |
| Subcategory | Hygiene Facilities & Housekeeping | |
| New or carried over? | ☑ New □ Carried Over | |
| Root cause | Training System | |
| | Costs Lack of workers | |
| | □ Other | |
| Root cause - Other | | |
| Local law issue | General rules for fire safety management of storage occupancies (GA 1131-2014) 6.8 Within the warehouse store things should meet the following requirements: a) the distance between the top and floor of stacking, flat roof is not less than 0.3 m (herringbone roof from beam);B) the goods and the distance between the lamp is not less than 0.5 m; C) goods and the distance between the wall not less than 0.5 m; D) the distance between the item stacking and column is not less than 0.3 m; E) the distance between the goods piling and stacking is not less than 1 m. | The distance between packing materials and wall was less than 0.5M.JPG |
| ETI code | 3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. | The distance between finished goods and wall was less than 0.5MJPG |
| Explanation to the non compliance | Based on site observation, the distance between 10% finished goods & packing materials and wall was less than 0.5M.现场审核发现10%成品&包材与墙之 间间隔不足0.5米. | |
| Follow up method | 🗆 Follow up audit 🛛 Desktop audit | |
| Timescale | □ Immediate □ 30 days ☑ 60 days | |
| | □ 90 days □ 120 days □ 180 days | |
| | □ 365 days □ Other | |
| Actions | The finished goods and packing materials should be placed away not less than 0.5M. 成品/包材与墙之间间 | |

Audit company:

Report reference: TUV Rheinland (TUEV Rheinland) ZAA600076621

Start Date: 2024-07-15

End Date: 2024-07-15



隔应不少于0.5M。





4 - Child Labour Shall Not Be Used [Summary of Findings]

4: Compliance Requirements

4.1 There shall be no new recruitment of child labour.

4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child. 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.

4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

1. The factory established a policy on workers recruitment that workers must present their original ID card to proof their ages while recruiting, once workers have joined their copies of ID card were kept in their personnel file. And the policy stated that the factory never employ and use any child labour under the age of 16 years old.

2. The factory established a policy to protect young workers which stated given a regular health check and will be registered with the local labour office, no young worker worked in factory.

3. Checks of all workers files showed that the youngest worker on site was 35-year-old who born on 24 Aug, 1988 and recruited on 30 Nov, 2018. No young workers worked in factory. Remark: In China, minimum age of worker is 16 years old. Workers between 16 -18 are regarded as young

labour.

Evidence examined:

Details:

1.Policy on workers recruitment

Personnel files including the ID card copies of workers

3.Roster and labour contracts of all workers

4.Worker interview and management interview

Any other comments:

| Legal age of employment: | 16 |
|------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|
| Age of youngest worker found: | 35 |
| Are there children present on the work floor but not working at the time of audit? | □ Yes 🗹 No |
| Percentage of under 18's at this site (of total workers) | 0.0% |
| Are workers under 18 subject to hazardous work assignments? | Yes I No Please give details: No young workers in the factory during the audit date. |





5 - Living Wages are Paid [Summary of Findings]

5: Compliance Requirements

5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income. 5.2 All workers shall be provided with written and understandable information about their employment

conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.

5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

1. The local legal minimum wage was RMB1660 per month (the same as RMB9.54 per hour) since 1 Apr.,2022

2. All workers were paid by hourly rate. The factory paid RMB2300 per month (the same as RMB13.22 per hour) since June, 2023. The minimum wages were compliance with local legal requirement. 3. All workers were paid in the end of following month by cash and each worker was given a pay slip and signed for their wages.

4. All workers are provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.

5. Not all workers were provided with social insurance.

Evidence examined:

Details:

1. Payroll records from June, 2023 to May, 2024.

- 2. Local legal minimum wage documents
- Wages and benefits policy
- Labour contracts for all interviewed employees (to examine agreed wage rates)
- Leave records and resignation records
- 6. Pay slips of all interviewed workers
- 7. Payment receipts of social insurance
- 8. Workers and management interview

Any other comments:

| Summary Information | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|--------------------------------------------------------------|-------------------------------------------------------------|
| Criteria | Local Law | Actual at the Site | Is this part of a Collective Bargaining Agreement? |
| Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month) | Legal Maximum Per Day: 8.0 Per Week: 40.0 Per Month: 174.0 | Actual Per Day: 8.0 Per Week: 40.0 Per Month: 184.0 | NO |





| Legal Maximum Per Day: 3.0 Per Week: null Per Month: 36.0 | Actual Per Day: 2.0 Per Week: 18.0 Per Month: 82.0 | NO | | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| Legal Maximum Per Day: 76.32 Per Week: 381.61 Per Month: 1660 | Actual Per Day: 105.75 Per Week: 528.75 Per Month: 2300 | NO | | |
| Legal MaximumActualNOPer Day: nullPer Day: 39.66Per Week: 409.82Per Month: nullPer Month: 1890.46 | | | | |
| Wages Analysis: | | | | |
| 🗹 Yes 🗆 No | | | | |
| 10 samples from May, 2024 (current paid month) 10 samples from Dec, 2023 (random month) 10 samples from Sept, 2023 (random month) | | | | |
| 🗆 Yes 🗹 No | | | | |
| □ Yes □ No ☑ Not Applicable Please give details: | | | | |
| □ Below legal min □ Meet ☑ Above | | | | |
| The factory paid RMB2300 per month (the same as RMB13.22 per hour) since June, 2023, which was higher than legal requirement. | | | | |
| 0.0% of workforce earning under minimum wage 0.0% of workforce earning minimum wage 100.0% of workforce earning above minimum wage | | | | |
| Bonus Scheme found:No such bonus were avaiable for workers. Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc. | | | | |
| Personal contribution of social insurance, income tax | | | | |
| □ Yes ☑ No | | | | |
| No such deduction was made from worker's wages. | | | | |
| For personal contribution of social insurance and income tax, factory stated that they were paid by factory side. | | | | |
| ☑ Yes □ No | | | | |
| □ Yes 🗹 No | | | | |
| | Per Day: 3.0 Per Week: null Per Month: 36.0 Legal Maximum Per Day: 76.32 Per Week: 381.61 Per Month: 1660 Legal Maximum Per Month: 1660 Legal Maximum Per Week: 381.61 Per Month: 1660 Legal Maximum Per Day: null Per Week: null Per Month: null Wages Analysis: I Yes No 10 samples from May 10 samples from Dec 10 samples from Dec 10 samples from Sep I Yes No I Yes No Please give details: Below legal min Ø Above The factory paid RME per hour) since June, requirement. 0.0% of workforce ea 100.0% of workforce ea 100.0% of workforce Bonus Sc | Per Day: 3.0 Per Day: 2.0 Per Week: null Per Week: 18.0 Per Month: 36.0 Per Week: 18.0 Per Day: 76.32 Per Month: 82.0 Legal Maximum Actual Per Day: 76.32 Per Week: 528.75 Per Month: 1660 Per Week: 528.75 Per Month: 1660 Per Day: 105.75 Per Month: 1660 Per Day: 39.66 Per Week: anull Per Day: 39.66 Per Week: null Per Week: 409.82 Per Month: 1890.46 Per Week: 409.82 Wages Analysis: Per Month: 1890.46 Wages Analysis: Per Month: 1890.46 Wages Analysis: Image: Strom Dec, 2023 (random mont 10 samples from Dec, 2023 (random mont 10 samples from Sept, 2023, which was high requirement. Image: Pressonal RMB2300 per month (the per hour) since June, 2023, which was high requirement. 0.0% of workforce earning minimum wage 100.0% of workforce earning minimum mage 100.0% of workforce earning minimum wa | | |

Start Date: 2024-07-15





| Do records reflect all time worked? (For instance, are workers asked to attend | 🗹 Yes 🗆 No | | | |
|-------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|--|--|
| meetings before or after work but not paid for their time) | Please give details: | | | |
| | The attendance records indicated that the punched in and out were calculated as work timeand meetings before or after work were paid for their time, based on workers interview and management interview. | | | |
| Is there a defined living wage: This is not normally minimum legal | 🗆 Yes 🗹 No | | | |
| wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria. | Please give details: | | | |
| If yes, what was the calculation method | ISEAL/Anker Benchmarks | Asia Floor Wage | | |
| used. | Figures provided by Unions | Living Wage Foundation UK | | |
| | 🛯 Fair Wear Wage Ladder | Fairtrade Foundation | | |
| | Other – please give details: | | | |
| Are there periodic reviews of wages? If Yes give details (include whether there is | 🗹 Yes 🗆 No | | | |
| consideration to basic needs of workers | Please give details: | | | |
| plus discretionary income). | Adjusting wages according to the local minimum wage. | | | |
| Are workers paid in a timely manner in line with local law? | ☑ Yes □ No | | | |
| Is there evidence that equal rates are being paid for equal work: | 🗹 Yes 🗆 No | | | |
| | Please give details: | | | |
| | Confirmed by workers interview, management interview a factory policy. | | | |
| How are workers paid: | ☑ Cash | 🗆 Cheque | | |
| | Bank Transfer | 🗆 Other | | |





| Non-Compliance Evidence | | | |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| [Back to findings | summary] | | |
| | Non-Comp | liance | |
| Status | OPEN | | |
| Reference | ZAF600558597 | | |
| Clause | 5 - Living Wages are | e Paid | |
| Issue Title | 423 - Compulsory in accident insurance | nsurance (e.g. social insurance, etc.) not paid - systemic | |
| Subcategory | Benefits & Insuranc | e | |
| New or carried over? | 🖸 New | Carried Over | |
| Root cause | 🗆 Training | 🗆 System | |
| | 🗆 Costs | Lack of workers | |
| | 🗆 Other | | |
| Root cause - Other | | | |
| Local law issue | Social Insurance Law of the People's Republic of China Article 10 Employees shall participate in the basic endowment insurance, and the basic endowment insurance premiums shall be jointly paid by employers and employees. Article 23 Employees shall participate in the basic medical insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state. Article 33 Employees shall participate in the employment injury insurance, and the employment injury insurance premiums shall be paid by their employers rather than the employees. Article 44 Employees shall participate in unemployment insurance, and the unemployment insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state. Article 53 Employees shall participate in unemployment insurance, and the unemployment insurance, and the unemployment insurance, and the unemployment insurance, and the state. Article 53 Employees shall participate in maternity insurance, and the maternity insurance premiums shall be paid by employers rather than employees in accordance with the relevant provisions of the state. | | Image: state of the state |
| ETI code | 5.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income. | | |
| Explanation to the non compliance | There were total 40 during audit date. 5 work again, no emp | e provided with social insurance. employees hired at the factory employee was retire hired to loyee was new hired and no ned since Jul, 2024, so the | |

End Date: 2024-07-15 2024-07-15

Start Date:





| factory should provide social insurance to 35 employees in Jul, 2024. The factory provided social insurance receipts from Aug, 2023 to Jul, 2024 for review, as per the social insurance receipts in Jul, 2024 and management review, the factory only provided retirement and work-related injury |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| insurance for 14 workers (40%), provided unemployment for 12 workers (34.3%), and provided medical & child-bearing insurance for 1 worker (2.8%). Remark: Factory provided commercial accident insurance for all workers, and valid date was since 1 Mar, 2024 to 28 Feb, 2025. 不是所有人都缴纳了社保。工厂共有40名员工,5名退休 返聘员工,2024年7月无新入职员工,无离职员工,因此 ,工厂在2024年7月应给35名员工缴纳社保。工厂提供 了2023年8月-2024年7月的社保缴费记录,根据管理层 访谈及2024年7月的缴费记录,工厂仅给14名员工 (40%)缴交养老保险和工伤保险,给12名员工缴交失业保 险(34.3%),给1名员工(2.8%)缴交医疗和生育保险。 备注:工厂给所有员工购买了商业意外险,有效期从 2024年3月1日至2025年2月28日。 |
| Follow up methodImage: Follow up auditImage: Desktop audit |
| Timescale □ Immediate □ 30 days ☑ 60 days |
| □ 90 days □ 120 days □ 180 days |
| 🗆 365 days 🛛 Other |
| Actions The factory should purchase social insurance for all workers according to the law.工厂应按法规要求给所有员工缴纳社保。 |





6 - Working Hours are not Excessive [Summary of Findings]

6: Compliance Requirements

6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.

6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week

6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.

6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.

6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where all of the following are met:

6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

1. The factory provided attendance records from 1 June, 2023 to the audit date for review.

2. The working time of workers were recorded by fingerprint & face scan machine.

3. According to time records and worker interview, the normal working hour were 8 hours per day and 40 hours per week. One shift was available for all workers (i.e. 08:00-12:00, 13:30-17:30, OT was 18:30-20:30 if need).

4. Based on attendance records provided by factory from 1 June, 2023 to the audit date, the workers' monthly overtime hours exceed local legal requirement. The max daily OT was 2.0 hours and the max monthly OT was 82 hours (Happened in Dec, 2023) 5. Through employees' interview, overtime was voluntary.

Evidence examined:

Details:

1. Factory policy on working hours

- 2. Local ánd national laws
- Workers contracts
- 4. Sample pay slips with recorded hours all interviewed workers
- 5. Attendancé records from 1 June, 2023 to the audit date
- 6. Quality and production records to cross check working hours
- 7. Interview with workers and management

Any other comments:

Nil

Working hours' analysis Systems & Processes What timekeeping systems are used? Fingerprint & face scan machine. Is sample size same as in wages section? 🗹 Yes 🗆 No Please give details:





| Are standard/contracted working hours defined in all contracts/employment agreements? (If no, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements.) | ☑ Yes □ No | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Are there any other types of contracts/employment agreements used? | ☑ Yes □ No | |
| If Yes, please complete as appropriate: | □ 0 hours | |
| | □ Variable hours □ Other | |
| Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week? (If yes, please detail hours, %, types of workers affected and frequency.) | □ Yes 🗹 No | |
| Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period? | ☑ 1 in 7 days | |
| Is this allowed by local law? | 🗹 Yes 🗆 No | |
| Maximum number of days worked without a day off (in sample): | 6 | |
| Standard/Contracted Hours worked | | |
| Were standard working hours over 48 hours per week found? (If yes, % of workers & frequency) | □ Yes ☑ No % of workers: null% Frequency: | |
| Any local waivers/local law or permissions which allow averaging/annualised hours for this site? (If yes, please give details.) | □ Yes 🗹 No | |
| | Overtime Hours worked | |
| Actual overtime hours worked in sample (State per day/week/month) | Highest OT hours: 2 hours per day / 18 hours per week/ 72 hours per month in Sept, 2023, 2 hours per day / 18 hours per week/ 82 hours per month in Dec, 2023. 2 hours per day / 18 hours per week/ 76 hours per month in May, 2024. | |
| Combined hours (standard or contracted + overtime hours = total) over 60 found? | □ Yes ☑ No Please give details: The max weekly work time was 58 hours. | |
| Approximate percentage of total workers on highest overtime hours: | 100.0% | |





| Is overtime voluntary? (Please detail evidence e.g. Wording of contract / | ☑ Yes 	☐ No 	☐ Conflicting Information | | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| employment agreement / handbook / | Please give details: | | |
| worker interviews / refusal arrangements) | Labour contracts had defined that the workers' overtime working were voluntary. Working hours' procedure also stipulated that the workers can attend the overtime working by their voluntary. In additional, 10 out of 10 randomly sample interviewed workers also confirmed that they took the overtime working by their own will. | | |
| | Overtime premium | | |
| Are the correct legal overtime premiums paid? (Please give details of normal day overtime premium as a % of standard wages) | ✓ Yes □ No □ N/A – there is no legal requirement to OT premium | | |
| | Please give details: | | |
| | Based on the attendance records and payrolls provided by factory, 100% workers were paid for overtime wage per month by cash and 150% of normal wage were paid for overtime on workdays, 200% of normal wage were paid for overtime on rest day and 300% of normal wage were paid for overtime on holidays. | | |
| Is overtime paid at a premium? | 🗹 Yes 🗆 No | | |
| | 100% workers per month | | |
| If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes where relevant. | □ No □ Consolidated □ Collective pay Bargaining agreements ☑ Other | | |
| Please give details | The factory paid at least 150% OT premium for all workers if overtime worked on weekdays. | | |
| If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes where relevant. (Please explain any checked boxes above e.g. detail of | ✓ Overtime is voluntary ☐ Onsite Collective bargaining allows in place to protect worker's is voluntary ☐ Site cap ☐ Onsite Collective bargaining allows in place to protect worker's health and safety | | |
| consolidated pay / CBA or Other) | □ Site can □ Other reasons demonstrate (please specify) exceptional circumstances | | |
| Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other | Nil, the maximum weekly hours were 58 hours. | | |
| Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes? | □ Yes 🗹 No | | |
| If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule? | ☑ Yes □ No | | |





| Non-Compliance Evidence | | | Evidence |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|------------------------------------------------|
| [Back to findings | summary] | | |
| | Non-Comp | liance | |
| Status | OPEN | | |
| Reference | ZAF600558598 | | |
| Clause | 6 - Working Hours a | re not Excessive | |
| Issue Title | 480 - Overtime is no frequency and level workers and / or wh | ot used responsibly i.e. extent, of hours worked by individual nole workforce are excessive | |
| Subcategory | Overtime | | |
| New or carried over? | 🖸 New | Carried Over | |
| Root cause | Training | 🗆 System | |
| | Costs | Lack of workers | |
| | 🗆 Other | | |
| Root cause - Other | | | |
| Local law issue | In a worker's month | | The worker's monthly OT exceeded 36hourspng |
| ETI code | 6.1 - Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards. | | |
| Explanation to the non compliance | Based on attendance records from 1 June, 2023 to audit day review, it was found that workers' monthly overtime hours exceeded 36 hours in most months except in Feb, 2024. Three sampled months e. g. Sept, 2023 (random month), Dec, 2023 (random month) and May, 2024 (current paid month) were randomly selected, and it was found that 10 out of 10 workers' monthly overtime hours had exceeded 36hours, and up to 72hours, 82hours and 76hours in Sept, 2023, Dec, 2023 and May, 2024 respectively. 根据工厂提供的2023年6月1日至审核当日的考勤记录 ,发现员工在2023年6月至审核当日的考勤记录 ,发现员工在2023年9月(随机月),2023年12月(随机月)和 2024年2月)的月加班时间均超出36小时。随机抽样的三 个月,即:2023年9月(随机月),2023年12月(随机月)和 2024年5月(当前月),显示10名抽样员工在2023年9月 ,2023年12月,2024年5月的月加班超出36小时,分别 达到72小时,82小时和76小时。 | | |
| Follow up | 达到72小时,82小时 ☑ Follow up audit | 和76小时。 | |

Audit company:

TUV Rheinland (TUEV Rheinland)

Start Date: 2024-07-15



| method | | | | |
|-----------|-----------------------------------------------------------------------------------------------------------------------------------------|------------|------------|--|
| Timescale | 🗆 Immediate | 🗆 30 days | ⊡ 60 days | |
| | 🗆 90 days | 🗆 120 days | 🗆 180 days | |
| | 🗆 365 days | 🗆 Other | | |
| Actions | The factory should reduce the overtime to ensure the monthly overtime hours within 36 hours per month. 工厂应该减少加班确保月加班工时在36小时以内。 | | | |
| | | | | |





7 - No Discrimination is Practiced [Summary of Findings]

7: Compliance Requirements

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

1. According to management and workers interview, the factory did not discriminate workers due to their birth, gender, age, religion, race, marital status, ethnical beliefs and political background, etc.; female workers and male workers had the same pay and working conditions as male workers; promotion was based on workers' ability and skill; training was based on working requirement. 2. There was no evidence of discrimination in employment, promotion, compensation, welfare, dismissal

and retirement. 3. There was no evidence of sexual harassment.

Evidence examined:

Details:

1. The hiring and termination procedure

2.Leave application records and employee handbook

3.Labour contract

4.Termination records 5.Attendance and payroll records

6.Training records

7. Worker interview and management interview

Any other comments:

| Gender breakdown of Management + Supervisors (Include as one combined group) | Male: 50.09 | 6 | Female: 50.0% |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|------------------------------|-------------------------------------------|
| Number of women who are in skilled or technical roles (e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst) | 0 | | |
| Is there any evidence of discrimination based on race, caste, national origin, | □ Hiring | □ Compensation | Access to training |
| religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation? | Promotion | Termination or retirement | No evidence of discrimination found |
| Please give details | Based on worker interview and onsite observation, no negative evidences were identified. | | |
| Р | rofessional Developme | nt | |
| What type of training and development are available for workers? | New employees' probation training on EHS, HR policies, etc. Technical training on machine operation, etc. | | |





| Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria? (If no, please provide details) | ☑ Yes □ No |
|--------------------------------------------------------------------------------------------------------------------------------------------|------------|
|--------------------------------------------------------------------------------------------------------------------------------------------|------------|





8 - Regular Employment Is Provided [Summary of Findings]

8: Compliance Requirements

8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.

8.2 Obligations to employees under labour or social security laws and regulations arising from the regular

employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.

8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour. The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.

8.5 Employment agencies must only supply workers registered with them.

8.6 Workers pay no recruitment fee at any stage of the recruitment process.

8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

1. All employees were recruited by the factory directly. No labour agency was used to hire workers. No temporary worker, apprenticeship schemes or home worker was identified by the auditor. 2. All interviewed workers had received a signed labour contract.

All sampled workers' personal files were provided for review.

Evidence examined:

Details:

- The hiring and termination procedure
- 2. Personal files
- Payroll records were provided for review
- Labour contracts
- Worker interview and management interview

Any other comments:

| Responsible Recruitment | | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|---|-----------------------|
| All Workers | | | |
| Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions? | Terms & Conditions presentedSame as actual conditions | V | Understood by workers |
| Did workers pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement? (If yes, please describe details and specific category(ies) of workers affected) | □ Yes ☑ No | | |
| Migrant Workers | | | |





| Type of work undertaken by migrant workers: Migrant workers were in production Please give details about recruitment agencies for migrant workers: Number of (in country) recruitment agencies used: 0 Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker? Ves No Is there any observation on this finding? Nill Are any migrant workers, including permanent workers, including permanent workers, temporary and/or seasonal workers? No Recruiting permanent workers, temporary and/or seasonal workers? Non-employee workers Recruitment Fees Are there any fees? Ves No Are there any fees? Ves No No Please give details: No No No Are there any fees? Ves No No Are there any fees? Ves No No Please grovide the names of agencies if applicable (Workers are paid by the site and the wages of the individual workers are paid by the agency). No Please grovide the names of agencies if applicable for review? Ves No No Please give details: No agencies were used. No Please give details:. No agencies were used. | | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|--|--|
| agencies for migrant workers: Number of (outside of local country) recruitment agencies used: 0 Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is writing by the worker and is evidence of the transaction supplied by the facility to the worker? □ Yes □ No Please give details: N/A, no such deductions was found □ Are any migrant workers in skilled, technical or management roles? (This should include all migrant workers temporar) and/or seasonal workers. Nil □ Are there any observation on this finding? Nil □ One migrant worker was engaged in work of management. including permanent workers. □ Yes □ No One migrant workers are paid by the site. but plat by the site and the wages of the individual workers are paid by the site and the wages of the individual workers are paid by the site. Aut plat by the agency.) Number of agencies used (average): 0 0 Please provide the names of agencies if No agencies were used. applicable □ Yes □ No Were agency workers (age / pay / hours included within the scope of this audit? □ Yes □ No Is there a legal contract agreement with all agencies? □ Yes □ No Is the a legal contract agreement with all agencies? □ Yes □ No Please give details: No agencies were used. | | Migrant workers were in production | | |
| deductions (such as for remittánces) confirmed in writing by the worker and is vidence of the transaction supplied by the facility to the workers? Please give details: N/A, no such deductions was found Is there any observation on this finding? Nil Are any migrant workers in skilled, technical or management roles? (This should nubde all migrant workers) including permanet wekers, temporary and/or seasonal workers? Non-employee workers Recruitment Fees Non-employee workers Are there any fees? I Yes I No Agency Workers (if applicable) (Workers sourced from a local agent who are not directly paid by the site, but paid by the agency. Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.) Number of agencies used (average): 0 Please give details: included within the scope of this audit? Ves I No Were agency workers' age / pay / hours included within the scope of this audit? Ves I No Were agency workers are paid by the site and the wages of the individual workers are palicable No agencies were used. Were agency workers' age / pay / hours included within the scope of this audit? Yes I No Please give details: No agencies were used. No agencies were used. Does the site have a system for checking labour standards of agencies? Ves I No Please give details: No agencies were used. Contractors in this context are generally individuals | | Number of (outside of local country) recruitment agencies | | |
| confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker? Please give details: N/A, no such deductions was found Is there any observation on this finding? Nil Pression on the second details: N/A, no such deductions was found Are any migrant workers in skilled. Or emigrant worker was engaged in work of management. One migrant worker was engaged in work of management. including permanent workers; Non-employee workers Recruitment Fees Non-employee workers Are there any fees? I Yes I No Agency. Usually the agencies are paid by the site and the wages of the individual workers are paid by the site, but paid by the agency. Usually the agencies if agplicable? No agencies were used. Number of agencies used (average): 0 I Yes I No Were sufficient documents for agencies? I Yes I No Were sufficient documents for agencies? I Yes I No No agencies were used. Please give details: No agencies were used. No agencies were used. Dos | Are migrant workers' voluntary deductions (such as for remittances) | 🗆 Yes 🗹 No | | |
| N/A, no such deductions was found Is there any observation on this finding? Are any migrant workers in skilled, technical or management roles? (This should include all migrant workers including permanent workers, temporary and/or seasonal workers) Yes □ No Non-employee workers Non-employee workers Recruitment Fees No Are there any fees? □ Yes □ No Agency Workers (if applicable) (Workers sourced from a local agent who are not directly paid by the site, but paid by the agencies are paid by the site and the wages of the individual workers are paid by the site and the wages of the individual workers are paid by the agency. Usually the agencies if applicable No agencies were used. Number of agencies used (average): 0 0 Please provide the names of agencies if applicable No agencies were used. 0 Were agency workers' age / pay / hours included within the scope of this audit? Yes □ No No Is there a legal contract agreement with all agencies? □ Yes □ No No agencies were used. Does the site have a system for checking labour standards of agencies? □ Yes □ No No agencies were used. Ourtractors (Contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider.) An | confirmed in writing by the worker and is | Please give details: | | |
| Are any migrant workers in skilled, technical or management roles? (This should include all migrant workers including permanent workers, temporary and/or seasonal workers) | the facility to the worker? | N/A, no such deductions was found | | |
| technical of management roles? (This should include all migrant workers, temporary and/or seasonal workers) One migrant workers was engaged in work of management. should include all migrant workers, temporary and/or seasonal workers) Non-employee workers Recruitment Fees Image: Should include all migrant workers are paid by the site and the wages of the individual workers are paid by the agency. Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency. Number of agencies used (average): 0 Please provide the names of agencies if applicable No agencies were used. Were agency workers' age / pay / hours included within the scope of this audit? Yes Image: No Were agency workers are paid by the site and the wages of the individual workers are paid by the site and the wages of the individual workers are paid by the site addite workers are paid by the site addite and the wages of the individual workers are paid by the agency. Were agency workers' age / pay / hours included within the scope of this audit? Yes Image: No Were agency workers are paid by the site addite agencies? No Is there a legal contract agreement with all agencies? Yes Image: No Is agencies? Yes Image: No Please give details: No agencies were used. Does the site have a system for checking labour standards of agencies? No Please give details: No agen | Is there any observation on this finding? | Nil | | |
| Recruitment Fees Are there any fees? □ Yes ☑ No Agency Workers (if applicable) (Workers sourced from a local agent who are not directly paid by the site, but paid by the agencies are paid by the site and the wages of the individual workers are paid by the agency. Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency. Number of agencies used (average): 0 Please provide the names of agencies if applicable No agencies were used. Were agency workers' age / pay / hours: included within the scope of this audit; □ Yes ☑ No Were sufficient documents for agency workers available for review? □ Yes ☑ No Is there a legal contract agreement with all agencies? □ Yes ☑ No Please give details: No agencies were used. □ Yes ☑ No Does the site have a system for checking labour standards of agencies? □ Yes ☑ No Please give details: No agencies were used. □ Yes ☑ No Contractors (Contractors in this context are generally individuals who supply several workers to a site. Usually the contractor. Common terms include, gang bosses, labor provider.) Any contractors on site? □ Yes ☑ No Please give details: No contractors were used on site. □ Yes ☑ No Do all contractor workers understand the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider.) Any c | technical or management roles? (This should include all migrant workers including permanent workers, temporary | | | |
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Audit company:Report reference:Start Date:End Date:TUV Rheinland (TUEV Rheinland)ZAA6000766212024-07-152024-07-15





8A - Sub–Contracting and Homeworking [Summary of Findings]

8A: Compliance Requirements

8.A.1 There should be no sub–contracting unless previously agreed with the main client. 8.A.2 Systems and processes should be in place to manage sub–contracting, homeworking and external processing.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

It was verified through document review, factory tour, management interview and employee interview that no subcontracting or homeworking was used by the factory. All processes were finished within the factory.

Evidence examined:

Details:

1. Production records

2. Factory tour

3. Management interview and worker interview.

Any other comments:

| Summary of sub-contracting – if applicable | | | |
|------------------------------------------------------|-------|------|--|
| Is there any sub-contracting at this site? Yes No | | | |
| Summary of homeworking – if applicable | | | |
| Is homeworking used at this site? | 🗆 Yes | ☑ No | |





9 - No Harsh or Inhumane Treatment is Allowed [Summary of Findings]

9: Compliance Requirements

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

9.2 companies should provide access to a confidential grievance mechanism for all workers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

1. The factory management had established a disciplinary procedure for workers' misbehavior which included oral warning, written warning and finally termination and the site, had developed a training program for all employees on the procedure. Worker interview confirmed that workers were aware of the disciplinary procedure.

2. The factory had established a policy on Harsh Treatment. Based on workers interview, there was no such negative evidence happened in the past.

3. There is an internal process for grievance, which is an anonymous suggestion box, where workers can report any grievances (harassment, bullying, discrimination, etc.). Any received complaint will be handled by management, without any reprisal for the worker in question.

4. The duties of security guards were to protect safety of factory's property, to regularized entrance/exit of goods/vehicles/ employees/ visitors.

Evidence examined:

Details:

1. The relevant policy on prevention of harassment and abuse.

2. Internal grievance procedure documentation

3. Training records

4. Worker interview and management interview

Any other comments:

| Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3rd party? | ✓ Yes □ No Please give details: There was legal department for also workers could raise grievar | workers to report such issues, nces to local media, etc. |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|
| If yes, are workers aware of these channels and have access? Please give details. | It was confirmed by worker interview. | |
| If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism,comment box etc. Please give details. | Suggestion box, worker representative, etc | |
| Which of the following groups is there a grievance mechanism in place for? | ☑ Worker | Communities |
| | Suppliers | □ Other |
| Please provide grievance mechanism details | Workers could raise grievances to supervisors, team leaders, or managers directly. | |



| Are there any open disputes? | □ Yes ☑ No Please give details: |
|-------------------------------------------------------------------------------------------------------------------------------|------------------------------------|
| | |
| Does the site encourage its business partners (e.g. suppliers) to provide | ☑ Yes □ No |
| Individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism) | Please give details: |
| Is there a published and transparent disciplinary procedure? | 🗹 Yes 🗆 No |
| | Please give details: |
| If yes, are workers aware of these the disciplinary procedure? | 🗹 Yes 🗆 No |
| | Please give details: |
| Does the disciplinary procedure allow for deductions from wages (fines) for | 🗆 Yes 🗵 No |
| disciplinary purposes (see wages section)? | Please give details: |





10A - Entitlement to Work and Immigration [Summary of Findings]

10A: Compliance Requirements

10.A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10.A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

1. Based on document review, management and worker interview, all workers in the factory were Chinese. Most workers were local, and two employees were migrant workers which came from Jiangxi provinces. All workers had the proper legal rights to work in this region. The youngest worker in the factory was 35 years old. All of them were recruited directly by the factory and no agency was involved in the factory's recruitment processes.

2. Recruitment procedures and employment procedures, the factory had established Recruitment procedures and employment procedures, and the factory would review the workers' original documents such as ID cards during the recruitment.

3. No agency staff or foreign worker was used by the factory.

4. The factory collected related laws on entitlement to work and immigration.

Evidence examined:

Details:

- 1. Hiring procedure
- 2. Personnel files and labour contracts
- 3. Employee handbook
- 4. Employee roster
- 5. Worker interview and management interview

Any other comments:





10B2 - Environment 2-Pillar [Summary of Findings]

10B2: Compliance Requirements

10.B2.1 Suppliers must comply with the requirements of local and international laws and regulations

including having necessary permits. 10.B2.2 The supplier should be aware of and comply with their end clients' environmental requirements.

Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

1. The factory had established written procedure for environment management and appointed Mr. Li Shibiao / Factory Director as responsible person.

Environment policy and risk assessment had been conducted for environment.

3. The factory had required its suppliers to commit to be compliant with local law regarding environment issues.

4. Waste water, waste air and boundary noise was monitored regularly and reports were provided for review.

5. Hazardous waste was collected and transferred to a qualified vendor, and transferred records were provided for review.

6. No administrative penalty related to environmental issues within latest 3 years was identified during this audit.

7. The factory learned their end client's environmental standards/code requirements and established policy to accord their environmental requirements.

8. The factory provided EIA, EIA approval, environmental facilities inspection and acceptance approval and fixed pollution source discharge registration for review.

9. The factory had made statistic and analysis for the use and discharge of natural resources e.g. water use and electricity use.

Evidence examined:

Details:

1. Environment management manual

2. Environment management documents

3. Monitoring report for waste water, waste air and boundary noise

4. Hazardous waste transferred records

5. Energy monitoring records

6. EIA, EIA approval, environmental facilities inspection and acceptance approval and fixed pollution source discharge registration

7. Letter of appointment

Any other comments:





Attachments



Social Audit_Photo record_ZAA600076621.pdf

Signed CAP_ZAA600076621.pdf







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Click here for Supplier (B) members:

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Click here for Auditors:

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