



Limited Warranty

Yumeya Furniture Co., Ltd provides a limited warranty on the Materials and Workmanship of commercial seating products known as the Yumeya Furniture Co., Ltd "Trademark" brand , when maintained and operated under normal conditions. This warranty is for a period of ten (10) years from the date of shipment of covered products and is limited to the original purchaser or first user.

Term and Component

The ten (10) years warranty is for the period of the chair components owned by the original buyer, specifically refers to the Frame. The ten (10) years warranty applies to any chair frame due to structural problems and resulting breakage or looseness, and the chair can be compensated. This compensation is limited to the original product configuration, and compensation will be made based on the quantity of damage. The number of chairs compensated is equivalent to the quantity of damage. If individual chairs in a batch order are damaged, compensation for the entire batch of chairs is not supported.

All upholstery like fabric and laminates like glides are expressly excluded from any Yumeya Furniture Co., Ltd warranty, but may be warranted directly by the manufacturer of the upholstery or laminate.

Maintenance Requirement

This warranty requires the original user of Yumeya Furniture Co., Ltd seating products to conduct periodic inspections and perform necessary maintenance on all covered products and to maintain accurate records, specifically checking for signs of structural fatigue, damage or weakness of welds and joints, tightness of bolts, and greasing of swivels in order to insure structural stability and proper functionality. All periodic inspections must identify the date of inspection , the name of Buyer' s employee and/or agent conducting the inspection and all maintenance performed .

When the seating products are not in use, they should be properly stored in an indoor climate controlled environment and not subjected to extreme hot and cold temperatures or temperature fluctuations. Failure to comply with these requirements will void this warranty.

Inspection and Determination

Yumeya Furniture Co., Ltd reserves the right to inspect and determine the cause of claimed defects and/or the need for repair. This limited warranty does not cover and specifically excludes defects resulting from normal wear and tear, abuse, neglect, improper installation, improper maintenance, accidental or intentional damage, foreseeable and unforeseeable misuse, material changes made by third parties, fire, flood, earthquake or other force majeure and/or defects resulting from the Company' s compliance with the original user specifications.



Yumeya Furniture Co., Ltd's liability under this warranty shall be limited to the cost of materials and/or labor to repair or replace the product proven to be defective. Warranty repairs or replacements will be made without charge for materials and/or labor when the defective part is returned to the Yumeya Furniture Co., Ltd and, upon inspection, the Company determines that the failure occurred within the warranty period and was caused by a defect in materials or workmanship.

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There are no other warranties, express or implied, beyond the terms and conditions contained herein. The company hereby disclaims any implied warranties of merchantability and fitness for a particular purpose or otherwise. Buyer agrees and acknowledges that in no event shall Yumeya Furniture Co., Ltd be liable to Buyer or any Third Party for any general, special, consequential or incidental damages or losses.

Risk Factor Treatment

Any Yumeya Furniture Co., Ltd seating product that is suspected of being defective , unsafe , or in a condition that might cause personal injury , must be immediately removed from service . If the suspected defective and/or unsafe condition is suspected to be common to more than one item, the buyer should also increase the frequency of periodic inspections .

Yumeya Furniture Co., Ltd. seating products have been thoroughly evaluated by the R&D team and universal configuration recommendations are provided to ensure the strength of the chair and provide stable performance. If the customer requires modification of raw materials or pipe thickness, this warranty may be invalidated. Yumeya Furniture Co., Ltd. seating products can be manufactured with Customer Owned Materials, but for the materials with higher unit prices such as luxury brand leather and fabric, please explain in advance.

For assistance with warranty claims, Contact:Yumeya Furniture Co., Ltd

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