

RUIAN TPLAST MACHINE CO.,LTD.

ADD: No.309, Caizhai East Road, Caizhai village, Shangwang Street, Ruian, China
Tel: 0086-13587581245 **FAX:** 0086-577-65829950
Email: sale@chinatplast.com www.chinatplast.com

Agreement for Local After-Sale Service

(From 1 Jan. 2025- 1Jan. 2028)

Machine Supplier : RUIAN TPLAST MACHINE CO.,LTD

Installation Part: IMPORTADORA LOPEZ (BOLIVIA)

Installation, commissioning and technical training:

1. After the equipment arrives at the designated location, **IMPORTADORA LOPEZ** will place the equipment in place (the buyer cooperates in the installation), the water and electricity will be connected in place by the buyer, and the **IMPORTADORA LOPEZ** will carry out on-site equipment installation, commissioning, operation and maintenance training. The training period is 7-10 days (the buyer needs to arrange relevant personnel to study and actively cooperate);

2. Equipment installation location: demand-side factory

3. Training content according to the specific equipment, the training content is different Acceptance Criteria

The final acceptance is carried out at the user's factory. After the equipment is debugged, the equipment is qualified in accuracy, and the equipment function is demonstrated and approved, the final acceptance will be carried out. At the same time, the operation and maintenance technical training will be carried out. The inspection result is subject to the final acceptance.

Service coverage area

NO.	countries
1	BOLIVIA, CHILE, ARGENTIA, PERU, ECUADOR,

4. Proactive service development process

The supplier provides active tracking service, grasps the user's requirements for the equipment in time, and keeps a record of the user's response to the supplier's equipment quality, packaging, transportation and other information.

5. Passive service development process

After the user responds to the equipment quality and other issues, the supplier promptly assists in solving the problem. In necessity, it is necessary to visit the site in person until the solution is completed, do a good job in the aftermath of the user, and file the problem back to the supplier.

6. The supplier's personnel should be considerate of the users at all times, serve the users wholeheartedly, consciously maintain the company's image, and do not draw conclusions about the problems they don't understand.

7. Suppliers are not allowed to charge users through any interface or give non-authorized replies, and the paid service requires the consent of the company.

Charge of Installation

RUIAN TPLAST MACHINE CO.,LTD.

ADD: No.309, Caizhai East Road, Caizhai village, Shangwang Street, Ruian, China
Tel: 0086-13587581245 **FAX:** 0086-577-65829950
Email: sale@chinatplast.com www.chinatplast.com

Travelling Cost plus Installation Fees(USD2000 to USD3000,negotiable based on project actual condition and distance,period based on 3working days,exclude time on the way) Training Fees USD200/day.

Valid Period

3 years

卖方:

Seller:

签字(SIGNATURE) : _____

买方:

Buyer:

签字(SIGNATURE): _____

瑞安市天塑机械有限公司
RUIAN TPLAST MACHINE CO.,LTD

